



Physiotherapy and Your Privacy

When you visit a physiotherapist, personal information will be gathered regarding your health history. While we consider this information vital to providing you with safe and effective care, we also take your personal information very seriously.

Physiotherapists are governed under the Personal Information Protection Act (PIPA). In short a physiotherapist in British Columbia will:

- Only collect information required for your care and treatment.
- Give you access to your own records (there may or may not be a fee for this).
- Only share your personal information with other health care professionals as necessary to provide you with appropriate health care.
- Ask your permission to share your information if required for any other purpose.
- Keep your information safe and secure (6 years minimum from the last date of entry and 6 years beyond the age of 19 if a minor), and keep or destroy records as required by law.
- Keep accurate records.

Workers filing a form 6 will note that they are also consenting to allow Worksafe BC to collect their information as required to make decisions about their cases.

Individuals involved in a motor vehicle accident should note that ICBC, under the Insurance Vehicle Act, has the right to request information about your injuries, diagnosis, treatment and prognosis. Any information beyond that requires your written permission for release.

You have the right to access any information in your health record - just ask your physiotherapist.